



# Canterbury

District Health Board

Te Poari Hauora o Waitaha

## Implementation Plan

# SPHC Steering Group

- ▶ Monthly Meetings, representation from Allied Health staff, Nursing staff and Allied Health Leaders, and Family Advisors.
- ▶ Established an SPHC intranet site that serves as a resource and information source for SMHS clinicians
- ▶ Developed Family/Whānau Care Plan, significant time involved due to this requiring an upgrade to our electronic patient management system. Also, included cultural collaboration.
- ▶ Developed SPHC packs to give to all Family Champions
- ▶ Awareness Audit

# Training/Support

- ▶ Increased our number of Family/Whānau Champions.
- ▶ We provided specific SPHC awareness and documentation training for Family/Whānau Champions and Clinical Leads on the roll-out of SPHC. “Parenting Conversations”
- ▶ We also provided Single Session Family Training to further our family inclusive practice
- ▶ We provided in-services to Adult In-patient and Community teams regarding SPHC implementation,
- ▶ Family Whānau Champion Forums to hear feedback, provide updates and sharing of resources and discussion of challenges.

# Challenges

- ▶ Cultural input to Steering Group
- ▶ Increase resources available to staff
- ▶ Challenges ongoing - COVID has delayed progress, working on appropriate audit tool.
- ▶ Ongoing training/support required due to staff changes

# Progress

- ▶ Adult Community and Inpatient staff using Family/Whānau care plans and documenting these. Also, linking into intranet resources
- ▶ Crisis situation, example of usefulness of Family/Whanau Care Plan.
- ▶ Further training on Family Sensitive Practice to be delivered early next year, continuing the journey of embedding SPHC in practice delivery. This will have emphasis on learning from families (lived experience).